



Apple's One-Year Limited Warranty

Apple's warranty obligations are limited to the terms set forth below:

Apple Computer, Inc. ("Apple") warrants this hardware product against defects in materials and workmanship for a period of ONE (1) YEAR from the date of original retail purchase.

If you discover a defect, Apple will, at its option, repair, replace, or refund the purchase price of this product at no charge to you, provided you return it during the warranty period, with transportation charges prepaid, to the authorized Apple dealer from whom you purchased it or to any other authorized Apple dealer within the country of original retail purchase. (You can obtain additional information by contacting Apple at the address printed on this certificate.) To each product returned for warranty service, please attach your name, address, telephone number, and a copy of the bill of sale bearing the appropriate Apple serial numbers as proof of date of original retail purchase.

If your product fails during the warranty period while you are out of the country of original retail purchase, you may have it repaired (no refunds or replacements are provided) at your expense by an authorized Apple dealer in the country in which the product failed. You may obtain a refund for the repair costs by submitting a claim to Apple USA (instructions are provided either on the back of this certificate or in the information included with the product).

This warranty applies only to hardware products manufactured by or for Apple that can be identified by the "Apple" trademark, trade name, or logo affixed to them. Apple software is warranted pursuant to a separate written statement packed with the software. Apple does not warrant any products that are not Apple products. This warranty does not apply if the product has been damaged by accident, abuse, misuse, or misapplication; if the product has been modified without the written permission of Apple; or if any Apple serial number has been removed or defaced.

THE WARRANTY AND REMEDIES SET FORTH ABOVE ARE EXCLUSIVE AND IN LIEU OF ALL OTHERS, WHETHER ORAL OR WRITTEN, EXPRESS OR IMPLIED. APPLE SPECIFICALLY DISCLAIMS ANY AND ALL IMPLIED WARRANTIES, INCLUDING, WITHOUT LIMITATION, WARRANTIES OF MERCHANTABILITY AND FITNESS FOR A PARTICULAR PURPOSE. No Apple dealer, agent, or employee is authorized to make any modification, extension, or addition to this warranty.

APPLE IS NOT RESPONSIBLE FOR SPECIAL, INCIDENTAL, OR CONSEQUENTIAL DAMAGES RESULTING FROM ANY BREACH OF WARRANTY, OR UNDER ANY OTHER LEGAL THEORY, INCLUDING BUT NOT LIMITED TO LOST PROFITS, DOWNTIME, GOODWILL, DAMAGE TO OR REPLACEMENT OF EQUIPMENT AND PROPERTY, AND ANY COSTS OF RECOVERING, REPROGRAMMING, OR REPRODUCING ANY PROGRAM OR DATA STORED IN OR USED WITH APPLE PRODUCTS.

Some states do not allow the exclusion or limitation of incidental or consequential damages or exclusions of implied warranties, so the above limitations or exclusions may not apply to you. This warranty gives you specific legal rights, and you may also have other rights that vary from state to state.

Apple Computer, Inc.
20525 Mariani Avenue
Cupertino, California 95014



How to Use Apple's Global Warranty

The Apple Hardware Warranty now includes global coverage for a period of one year. This means that if you discover a defect with your in-warranty Apple® product while outside the United States, that product will be covered. Apple wants to ensure that you know how to take advantage of this warranty. Here's how it works.

If your equipment fails while under warranty, you can wait until you return to the United States to have it repaired. However, you cannot wait beyond the term of the warranty; the equipment must be repaired while the warranty is still in effect. When you return to the United States, simply take your Apple product to the dealer from whom you purchased it, or to any other authorized Apple service provider.

If you need to have your in-warranty Apple product repaired while you are outside the United States, you should do the following:

1. Locate an authorized Apple dealer or other authorized Apple service provider (the service provider must be Apple authorized in order for you to qualify for the warranty repair reimbursement). Apple dealers and service providers are usually listed in the telephone directory. If you don't speak the local language, looking for the Apple logo is a good start. Because of Apple's extensive worldwide service coverage—more than 80 countries are included—there are many authorized Apple service providers available to repair your equipment. Please be aware that service providers outside the United States may not carry repair parts for U.S. products. If the repair parts need to be specially ordered, the repair may take somewhat longer.
2. Pay for the repair in full at the time the defective product is repaired. It is recommended that you pay for the repair with a credit card. When you receive your credit card bill, it will reflect the exchange rate in effect at the time of payment. If you send us this bill, Apple will reimburse you at the documented exchange rate. Otherwise, Apple will reimburse you at the exchange rate in effect on the date your claim is processed.
3. Claim reimbursement from Apple USA. To obtain reimbursement (in U.S. dollars) for the complete cost of repairs performed outside the United States, send Apple the following information for each in-warranty product for which you have obtained service:
 - Your name, address, and daytime telephone number
 - A letter briefly describing the problem and the repair
 - The original (foreign) repair bill
 - A copy of the U.S. bill of sale bearing the appropriate Apple serial numbers, as proof of date of original retail purchase
 - Proof of payment for the repair (credit card receipt or cash receipt)
 - Credit card bill (optional)

Mail this information to:

Apple Computer, Inc.
20525 Mariani Avenue
Cupertino, CA 95014
Attn: Global Warranty Reimbursement

You must submit your claim within three months of the repair date. Please allow six to eight weeks for processing. The refund will be made in U.S. dollars only. If you have sent us your credit card bill (which documents the exchange rate in effect when you paid for the repair), this rate will be used when determining your reimbursement. Otherwise, Apple will use the exchange rate in force on the day the claim is processed.

If you plan to travel overseas, please remember to take this card with you. In case your Apple product does fail, you'll know exactly what to do. If you have questions about this global warranty reimbursement program, please contact your local authorized Apple reseller or Apple representative.